

Browser Compatibility Statement

The Learning Center users must have Adobe Flash Player to display the training courses. This means that you must:

1. Use a Web browser with a built-in Flash Player
2. Use a browser that is compatible with Flash and install the latest version of Adobe Flash Player.

We recognize that our visitors may have various operating systems and Internet browsers. Although we want every visitor to have an exceptional user experience it is impossible to provide Web pages that work identically, efficiently, and effectively with all browsers and settings.

Our content was designed to be visible using most browsers as long as it is compatible with Flash Player; however, after extensive testing we have determined that this site works best when viewed with Google Chrome Web browser. If you choose to download Google Chrome, you can download this browser by clicking the link on our home page. Please see below for known compatibility.

Compatible:

Google Chrome – latest versions (no additional Flash player required)

Internet Explorer 7, 8 & 9 (updated version of Adobe Flash required)

Mozilla Firefox – latest versions (updated version of Adobe Flash required)

Incompatible:

Internet Explorer 10

Mobile Phones, tablets and iPads

If you are using a compatible browser with up to date settings but are still experiencing issues the cause may be the strength or stability of your current Internet connection. We recommend connecting to a hard-wired Internet connection for maximum results.