

Generac® Power Systems Limited Warranty for Generac PWRcell 2®

For the period of warranty noted below and beginning upon the successful registration of the unit, Generac® Power Systems, Inc. (Generac) warrants that its Generac PWRcell 2® products will be free from defects in material and workmanship for the items and period set forth below. Any equipment that the purchaser/owner claims to be defective should be reported to Generac customer service for evaluation and resolution. Generac will, at its discretion, repair or replace any part(s) which, upon evaluation, inspection, and testing by Generac, an Independent Authorized Service Dealer or certified installer, is found to be defective.

Warranty Coverage:

Product	Model Number	Warranty Period	Coverage
Generac PWRcell 2 Battery Cabinet	APKE0076	10 years	Parts, Labor, and Limited Travel
Generac PWRcell 2 Battery Modules	G0080041	10 years or 7.56MWh of energy throughput per module, whichever comes first. Capacity retention guarantee at the end of the warranty period: At least 70% of nameplate rating.	
Generac PWRcell 2 Inverter	APKE00075	10 years	
Generac Smart Disconnect Switch	APKE00067	10 years	

Guidelines:

1. The product must be registered with Generac and proof of purchase available upon request. The warranty begins when the product is first installed.
2. Any and all warranty repairs and/or concerns must be performed and/or addressed by a technician with the appropriate Generac certifications associated with an Independent Authorized Service Dealer (IASD) or Certified Installer. Repairs or diagnostics performed by individuals other than IASDs or Certified Installers, not authorized in writing by Generac, will not be covered.
3. Warranty is transferable between ownership of original installation site only.
4. Warranty only applies to permanently wired and mounted units.
5. Damage caused during shipping or after receipt of unit is the responsibility of the owner and is not covered by this warranty. Nicks, scrapes, dents, or scratches to the painted enclosure should be repaired promptly by the owner. Corrosion caused by location in a harsh or saltwater environment is not covered.
6. Travel allowance is limited to 100 miles maximum and three (3) hours maximum (per occurrence, whichever is less) round trip from the nearest IASD. Any additional travel required will not be covered.
7. In order to provide the highest level of service and support for the full term of the warranty period, Generac requires all PWRcell 2 system components to be connected to the Internet and to maintain such connection throughout the warranty period. Internet connectivity is established through the Smart Disconnect Switch. By connecting any PWRcell® family product to the Internet, customer agrees that Generac may remotely monitor the use and condition of the system and update the system's software and firmware, as necessary, without further notice. If the PWRcell 2 system is not registered or loses Internet connection for an extended period, Generac may not be able to provide important remote upgrades. If the system remains offline, Generac may not be able to honor the full duration of the warranty. If it is determined that the full warranty period is not able to be honored, the Limited Warranty will still be honored for at least 5 years for PWRcell 2 Inverter, PWRcell 2 Battery Cabinet and Smart Disconnect Switch products, and for at least 5 years or 3.78MWh per Battery Module, subject to the terms and conditions of this warranty.

The following will NOT be covered by this warranty:

1. Costs to perform routine maintenance (i. e. associated part (s), updates, installation, and start-up).
2. Damage to the unit caused by accidents, shipping, handling, or improper storage.
3. Damage/failures caused by operation outside of specific operating conditions or with improper loads or installations other than what's recommended or specified by Generac. Unauthorized modification/misapplication will not be covered by this warranty.
4. Rental equipment used while warranty repairs are being performed and/or any extraordinary equipment used for removal and/or re-installation of the inverter.
5. Planes, ferries, railroad, buses, helicopters, snowmobiles, snowcats, off-road vehicles, or any other mode of transport deemed not standard by Generac.
6. Failures due to normal wear and tear, accidental damage, misuse, abuse, neglect, improper installation, improper sizing/configuration, or biological infestation.
7. Damage to any covered components or consequential damages caused by the use of a non-OEM part will not be covered by this warranty.
8. Products that are modified or altered in a manner not authorized by Generac in writing.
9. Starting batteries, fuses, and any related labor.
10. Enclosures that rust as a result of improper installation, location in a harsh or saltwater environment, or are scratched where the integrity of applied paint is compromised.
11. Failures caused by any act of God or external cause including without limitation, fire, theft, freezing, war, lightning, earthquake, windstorm, hail, water, tornado, hurricane, or any other matters which are reasonably beyond the manufacturer's control.
12. Overtime, holiday, or emergency labor.
13. Shipping costs associated with expedited shipping.
14. Any incidental, consequential, or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
15. Living or travel expenses of person(s) performing service, except as specifically included within the terms of a specific unit warranty period.
16. Superficial defects that do not affect product performance.
17. Product purchased from non-authorized vendors.
18. Products not installed in accordance with all local and national codes and standards.
19. Products installed by individuals not properly certified by Generac.
20. Financial compensation for loss of profits or utility bill savings during any loss of service, including preventive and corrective maintenance.

THIS WARRANTY SUPERSEDES OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. SPECIFICALLY, GENERAC MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES WHICH ARE ALLOWED BY LAW, SHALL BE LIMITED IN DURATION TO THE TERMS OF THE EXPRESS WARRANTY PROVIDED HEREIN. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND GENERAC'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL GENERAC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF GENERAC'S NEGLIGENCE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS UNDER APPLICABLE LAW.

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