

Generac® Power Systems Limited Warranty for Generac PWRmicro®

For the period of warranty noted below and beginning upon the successful registration of the unit, Generac® Power Systems, Inc. (Generac) warrants that its Generac PWRmicro® products will be free from defects in material and workmanship for the items and period set forth below. Generac will, at its discretion, repair or replace any part(s) which, upon evaluation, inspection, and testing by Generac, an Independent Authorized Service Dealer, or certified installer, is found to be defective.

Warranty Coverage:

This Limited Warranty is valid for installations in United States, including Puerto Rico, Alaska, and Hawai'i.

Product	Model Number	Warranty Period	Coverage
Generac PWRmicro 820	PM-820 PM-820-US	25 years	Years 1 – 5; parts, labor, and limited travel
			Years 6 – 25; parts only
Generac Smart Combiner	APKEAC100	10 years	Years 1 – 5; parts, labor, and limited travel
			Years 6 – 10; parts only

Guidelines:

- The product must be registered with Generac and proof of purchase made available upon request. The warranty begins when the product system activation is complete or two years after the ship date - whichever comes first.
- Any and all warranty repairs and/or concerns must be performed and/or addressed by a technician with the appropriate Generac certifications associated with an Independent Authorized Service Dealer (IASD) or Certified Installer (in good standing). Repairs or diagnostics performed by individuals other than IASDs or Certified Installers, not authorized in writing by Generac, will not be covered.
- Warranty is transferable between ownership of original installation site only.
- The warranty only applies to permanently wired and mounted units.
- Damage caused during shipping or after receipt of unit is the responsibility of the owner and is not covered by this warranty. Nicks, scrapes, dents, or scratches to the coated or painted enclosure should be repaired promptly by the owner. Corrosion caused by location in a harsh or saltwater environment is not covered.
- During the warranty period, if Generac confirms the existence of a defect which is covered by the Limited Warranty, Generac will, at its sole discretion:
 - Repair or replace any defective product free of charge, using new or reconditioned parts.
 - Use products or parts of original or improved design for repairs or replacements.
 - Issue cash refund based on original product price including product depreciation based on use. Generac shall not be obligated to issue a refund except where (i) a replacement product cannot be provided and repair is either commercially impracticable or cannot be completed within a reasonable time frame, or (ii) the Covered Owner expressly agrees to accept a refund in lieu of other remedies. Subject to applicable law, the foregoing shall constitute the covered owner's sole and exclusive remedies in the event of a defect in the product.
- Eligibility for Warranty Claims
 - Only an authorized dealer can initiate a warranty claim. A homeowner cannot initiate a warranty claim with Generac.
- Transfer of warranty ownership
 - The 25 year warranty originally applies only to the original site and owner.
 - Transfer Fee: Warranty transfers have a one-time fee of \$199.
 - New homeowners must request a transfer within 90 days of ownership change.
- Travel allowance is limited to 100 miles maximum and three (3) hours maximum (per occurrence, whichever is less) round trip from the nearest IASD. Any additional travel required will not be covered.
- In order to provide the highest level of service and support for the full term of the warranty period, Generac requires all PWRmicro system components to be connected to the Internet and to maintain such connection throughout the warranty period. Internet connectivity is established through the Smart Combiner. By connecting any PWRmicro® family product to the Internet, customer agrees that Generac may remotely monitor the use and condition of the system and update the system's software and firmware, as necessary, without further notice. The warranty does not cover any issues, interruptions, or failures related to Generac-provided cellular backup internet service. If the PWRmicro system is not registered or loses Internet connection for an extended period of time (30 days), Generac will not be able to provide important remote upgrades and will not honor the full duration of the warranty. If it is determined that the full warranty period is not able to be honored, the Limited Warranty will still be honored for 5 years for PWRmicro and Smart Combiner products, subject to the terms and conditions of this warranty. The Limited 5 year warranty start date will be the registration date, in cases where the unit is not registered the warranty start date will revert to the product shipment date.

GENERAC POWER SYSTEMS, INC. • P.O. BOX 8 • Waukesha, WI, USA 53187
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The following will NOT be covered by this warranty:

1. Costs to perform routine maintenance (i. e. associated part (s), updates, installation, and start-up).
2. Damage to the unit caused by accidents, shipping, handling, or improper storage.
3. Damage/failures caused by operation outside of specific operating conditions or with improper loads or installations other than what's recommended or specified by Generac. Unauthorized modification/misapplication will not be covered by this warranty.
4. Rental equipment used while warranty repairs are being performed and/or any extraordinary equipment used for removal and/or re-installation of the inverter.
5. Planes, ferries, railroad, buses, helicopters, snowmobiles, snowcats, off-road vehicles, or any other mode of transport deemed not standard by Generac.
6. Failures due to normal wear and tear, accidental damage, misuse, abuse, neglect, improper installation, improper sizing/configuration, or biological infestation.
7. Damage to any components covered or consequential damages caused by the use of a non-OEM part will not be covered by this warranty.
8. Products that are modified or altered in a manner not authorized by Generac in writing.
9. Starting batteries, fuses, and any related labor.
10. Enclosures which rust as a result of improper installation, location in a harsh or saltwater environment, or are scratched where the integrity of applied paint is compromised.
11. Failures caused by any act of God or external cause including without limitation, fire, theft, freezing, war, lightning, earthquake, windstorm, hail, water, tornado, hurricane, or any other matters which are reasonably beyond the manufacturer's control.
12. Overtime, holiday, or emergency labor.
13. Shipping costs associated with expedited shipping.
14. Any incidental, consequential, or indirect damage caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
15. Living or travel expenses of person(s) performing service, except as specifically included within the terms of a specific unit warranty period.
16. Superficial defects that do not affect product performance.
17. Product purchased from non-authorized vendors.
18. Products not installed in accordance with all local and national codes and standards.
19. Products installed by individuals not properly certified by Generac.
20. Financial compensation for loss of profits or utility bill savings during any loss of service, including preventive and corrective maintenance.

THIS WARRANTY SUPERSEDES OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. SPECIFICALLY, GENERAC MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTIES WHICH ARE ALLOWED BY LAW, SHALL BE LIMITED IN DURATION TO THE TERMS OF THE EXPRESS WARRANTY PROVIDED HEREIN. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. PURCHASER'S SOLE AND EXCLUSIVE REMEDY AND GENERAC'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL GENERAC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF GENERAC'S NEGLIGENCE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS UNDER APPLICABLE LAW.

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